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#### 3. BASIC LOCAL EXCHANGE SERVICE

#### 3.10 Lifeline Program

#### 3.10.1 General

- A. Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network; local usage; access to emergency services; and toll limitation.
- B. The Lifeline credit available to an eligible customer in South Carolina is equal to the total of federal support as established by the Federal Communications Commission and state support as established by the Public Service Commission of South Carolina. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
- C. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal End-User Common Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate. (N)
- D. The Lifeline Program reduction to voice telephony service shall apply only to residential service. Qualifying customers must subscribe to a generally available residential service plan or package that includes voice telephony service that is made available in the Company's service area.
- E. Partial payments that are received from Lifeline customers shall first be applied to voice telephony charges and then to any outstanding charges for additional services.
- F. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- G. The Lifeline Program rate reduction does not apply to Service Connection (T) Charges.
- H. The Lifeline Program rate will not be available on a retroactive basis. (T)

Issue Date: May 24, 2012

Piedmont Rural Telephone Cooperative, Inc.
P.O. Box 249, 201 Anderson Drive, Laurens, South Carolina 29360
Email: <a href="mailto:prtcnet@prtcnet.com">prtcnet@prtcnet.com</a>, Telephone: (864) 682-3131

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## 3. BASIC LOCAL EXCHANGE SERVICE

## 3.10 <u>Lifeline Program</u> (Cont'd)

#### 3.10.2 Eligibility and Certification Requirements

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- A. Subscribers are eligible for Lifeline Assistance if:
  - The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
  - The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid:

Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;

Supplemental Security Income (SSI);

Federal Public Housing Assistance;

Low-Income Home Energy Assistance Program (LIHEAP);

National School Lunch Program's free lunch program;

Temporary Assistance for Needy Families (TANF).

- Other eligibility requirements may be established by the Commission.
- B. Each subscriber to Lifeline Assistance must provide documentation of income-based or program-based eligibility and certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in paragraph A. above, and must on that same document, agree to notify the Company if s/he ceases to participate in the program(s) or to meet income eligibility requirements. The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- C. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.

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#### 3. BASIC LOCAL EXCHANGE SERVICE

## 3.10 <u>Lifeline Program</u> (Cont'd)

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# 3.10.3 Restrictions

Only one Lifeline Assistance credit is available per household.

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#### 3.10.4 Recertification

Customers must recertify on an annual basis that they continue to qualify for the discounted service.

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## 3. BASIC LOCAL EXCHANGE SERVICE

#### 3.10 <u>Lifeline Program</u> (Cont'd)

#### 3.10.5 Credit and Collection

#### A. Credit References

The credit verification procedures used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program.

#### B. Deposits

The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

## 3.10.6 Service Connection Charges

- A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.
- B. Service Connection Charges will apply when:
  - Existing eligible residential Local Exchange Service customers also convert to a different grade of eligible residential service and/or Optional Calling Services at the time the Lifeline Program billing is initiated.
  - A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
  - New residential applicants (those without existing Local Exchange Service) eligible for the Lifeline Program will be subject to applicable Service Connection Charges.
- C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable Service Charges as outlined in Section 4 of this Tariff.

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Issue Date: May 24, 2012

By: William Griswold, CEO

Effective Date: June 1, 2012

Piedmont Rural Telephone Cooperative, Inc.
P.O. Box 249, 201 Anderson Drive, Laurens, South Carolina 29360
Email: <a href="mailto:prtcnet@prtcnet.com">prtcnet@prtcnet.com</a>, Telephone: (864) 682-3131

#### REDACTED FOR PUBLIC INSPECTION

PIEDMONT RURAL TELEPHONE COOPERATIVE, INC.

S.C. TARIFF NO. 1 2ND REVISED PAGE 3-1 CANCELS 1ST REVISED PAGE 3-1

Effective Date: 4-1-03

#### 3. BASIC LOCAL EXCHANGE SERVICE

## 3.1 General

- A. Except as provided for in Section 3.8, Piedmont Call Plus, the Piedmont Rural Telephone Cooperative, Inc. offers only single party residence and business service throughout its service area.
- B. Local exchange service rates in this tariff are identified with the Piedmont Rural Telephone Cooperative, Inc. of Laurens, South Carolina.
- C. The Basic Rate Area for each exchange includes the entire exchange area.
- D. The rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

## 3.2 Monthly Exchange Rates

Monthly exchange rates are authorized by the Public Service Commission of South Carolina and are shown below:

## 3.2.1 Flat Rate Service, Laurens Rural Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Enoree, Hickory Tavern, Waterloo, West End and Clinton.

A.	<u>Business</u>	Monthly R	Monthly Rate	
	One Party Access Line	\$28.70	(I)	
B.	Residence			
	One Party Access Line	\$14.35	(I)	

Issue Date: 3-15-03

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#### 3. BASIC LOCAL EXCHANGE SERVICE

- 3.2 Monthly Exchange Rates (Cont'd)
  - 3.2.1 Flat Rate Service, Laurens Rural Exchange (Cont'd)
    - C. Pay Station

This service is deleted from the tariff

D. PABX and PBX

Trunk Lines

\$36.50

E. Churches

One Party Access Line

\$14.35

(I)

3.2.2 Flat Rate Service, Enoree Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Woodruff, Gray Court, Laurens Rural, Laurens City, Hickory Tavern, Waterloo, West End and Spartanburg.

A.	Business	Monthly Rat	Monthly Rate	
	One Party Access Line	\$30.50	(I)	
B.	Residence			
	One Party Access Line	\$16.15	(I)	
C.	Pay Station			
	This service is deleted the tariff			
D.	PABX and PBX			
	Trunk Lines	\$41.12		

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#### 3. BASIC LOCAL EXCHANGE SERVICE

## 3.2 Monthly Exchange Rates (Cont'd)

## 3.2.2 Flat Rate Service, Enoree Exchange (Cont'd)

## E. Churches

One Party Access Line \$16.15 (I)

## 3.2.3 Flat Rate Service, Hickory Tavern Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Laurens Rural, Waterloo, West End and Enoree.

A.	Business	Monthly Ra	Monthly Rate	
	One Party Access Line	\$28.70	(I)	
B.	Residence			
	One Party Access Line	\$14.35	(I)	
C.	Pay Station			
	This service is deleted from the tariff			
D.	PABX and PBX			
	Trunk Lines	\$36.00		
E.	Churches			
	One Party Access Line	\$14.35	(I)	

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Effective Date: 4-1-03

## 3. BASIC LOCAL EXCHANGE SERVICE

## 3.2 Monthly Exchange Rates (Cont'd)

## 3.2.4 Flat Rate Service, West End Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Laurens Rural, Waterloo, Hickory Tavern and Enoree.

A.	Business	Monthly Rate	
	One Party Access Line	\$28.70	(I)
B.	Residence		
	One Party Access Line	\$14.35	(I)
C.	Pay Station		
	This service is deleted from the tariff		
D.	PABX and PBX		
	Trunk Lines	\$36.00	
E.	Churches		
	One Party Access Line	\$14.35	(I)

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Effective Date: 4-1-03

## 3. BASIC LOCAL EXCHANGE SERVICE

#### 3.2 Monthly Exchange Rates (Cont'd)

## 3.2.5 Flat Rate Service, Gray Court Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Hickory Tavern, Laurens City, Laurens Rural, Waterloo, West End and Enoree.

A.	Business	Monthly Rate	
	One Party Access Line	\$28.70	(I)
B.	Residence		
	One Party Access Line	\$14.35	(I)
C.	Pay Station		
	This service is deleted from the tariff		
D.	PABX and PBX		
	Trunk Lines	\$36.00	
E.	Churches		
	One Party Access Line	\$14.35	(I)

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Effective Date: 4-1-03

## 3. BASIC LOCAL EXCHANGE SERVICE

# 3.2 Monthly Exchange Rates (Cont'd)

## 3.2.6 Flat Rate Service, Waterloo Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Hickory Tavern, Laurens City, Laurens Rural, Gray Court, West End and Enoree.

A.	Business	Monthly Rate	
	One Party Access Line	\$28.70	(I)
B.	Residence		
	One Party Access Line	\$14.35	(I)
C.	Pay Station		
	This service is deleted from the tariff		
D.	PABX and PBX		
	Trunk Lines	\$36.00	
E.	Churches		
	One Party Access Line	\$14.35	(I)

Issue Date: 3-15-03

## REDACTED FOR PUBLIC INSPECTION

## **REDACTED - FOR PUBLIC INSPECTION**

# PIEDMONT RURAL TELEPHONE COOPERATIVE, INC. (SAC 240538) ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY